

# Jordan McGilvray

## Digital Craftsman & Infrastructure Designer

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### Professional Summary

Digital craftsman blending Linux infrastructure, personal system design, and clarity-driven content. Skilled in secure HomeLab architecture, Debian server deployment, and intuitive toolkit creation like the Middle-Way Method. Known for systems thinking, minimalist productivity, and clear communication.

### Key Skills

- Infrastructure & Security: OPNSense, Debian/Ubuntu, firewall config, NextCloud, DNS
- Web & Server Management: Apache, Postfix, Rspamd, ISPConfig, Jekyll, .htaccess
- Automation & Scripting: BASH, cron, Perl, custom XML/C# tools
- Content Design & UX: Markdown, documentation, PDF layout, calligraphy, toolkit design

### Professional Experience

Technical Support Engineer · Dell Technologies

Jul 2017 – Present

- Delivered support for XtremIO All-Flash Arrays
- Guided performance issue resolution, system upgrades, and workflow improvements

Server Professional · Bluehost

Jul 2012 – Jun 2017

- Provided advanced support for Apache, mail servers, and Linux stack
- Automated tasks and wrote internal documentation

XML Editor · LDS Church Publishing Services

Jan 2010 – Mar 2012

- Converted and processed scripture texts via XML pipelines
- Built C# tools for editorial workflow automation in Agile environment

## Selected Projects

### HomeLab Infrastructure

Designed a multi-network OPNSense/Ubuntu HomeLab with VPN segmentation and performance tracking for app testing and self-hosted tools.

### Web & Email Server Stack

Self-managed Debian 12 VPS with ISPConfig, Apache, Postfix, Dovecot, and Rspamd. Manages DNS, mail hygiene, SSL certs, and system hardening.

### The Middle-Way Method

A personal productivity framework blending introspection and execution. Includes a 6-part article series, printable worksheet toolkit, and a public-facing Jekyll site.

## Education

MS Accountancy – Univ. of Phoenix · BS Business Mgmt (Finance/CS) – BYU-Idaho · AS CIS & AA Liberal Arts – Butte College

## Additional Interests

Calligraphy, retro 8-bit/x86 tech, telnet BBS, sci-fi/fantasy, recorder music, systems thinking, Scottish Gaelic (DuoLingo)